

NUFCU NEWS


UNIVERSITY OF NEBRASKA FEDERAL CREDIT UNION


NUFCU Debit and Credit Cards Are Now Contactless



TAP TO PAY

Visa debit and credit from NUFCU are now being reissued with the tap to pay feature. Tapping to pay with your Visa contactless card is a secure way to pay because each transaction generates a transaction-specific, one-time code, that is extremely effective in reducing counterfeit fraud.

To use tap to pay to make a payment, your contactless card must be placed within 2 inches of the Contactless Symbol  located on the checkout terminal in order for the transaction to take place (so you can't pay accidentally).

Tap to pay was added to NUFCU cards in June. If you haven't received new cards in the mail or stopped by one of our branches for a new card having the Contactless Symbol,  please stop by and we will print an upgraded card while you wait.

In addition to having the tap to pay feature the NUFCU Visa debit and credit cards can also be used in traditional ways such as swiping the card or inserting the card into the merchant terminal, ATM, etc.

DIGITAL WALLET

Add your NUFCU debit or credit card to your device's mobile wallet for a more convenient and safer way to pay. A mobile wallet turns your physical card into a virtual card and retains your card information securely on your mobile device, so you can streamline the payment process at participating stores, in apps and on the web.

The NUFCU debit and credit card can be added to Apple Pay, Samsung Pay and Google Pay. When you are ready to add your card to your digital wallet you will need to open the wallet app on your phone. Apple, Android and Samsung phones all come with a digital wallet app. Once you have the wallet open you will see a button "add to wallet". Just click on this button and then walk through the steps required to add your card to the wallet.

Each wallet acts a bit differently, but one thing that is consistent, if you want a card in your wallet you will need to use a screen lock on your device. You can unlock your phone with several methods:

- PIN
- Pattern
- Passcode
- Fingerprint
- Facial recognition

The benefits to contactless payments are clear and we are excited to have the technology available to our members.

LUNCH 'N LEARN

Below is the schedule for our spring Lunch & Learn series. The "Welcome to Medicare" seminar will take place at the Downtown Lincoln location starting at 12:00 noon in person and will also be available on Zoom. Lunch will be provided for those attending in person. The "Will You Be Ready" seminar will be Zoom only. Kindly RSVP by calling 402-472-2087 or online at nufcu.org/seminars. For more information about what will be covered in the seminars, please visit www.nufcu.org/seminars.

Welcome to Medicare -

Wednesday, **April 10**

Noon – 1:00 p.m.

In person/Zoom

Jonathan Burlison, CCL

SHIP/SMP Administrator

Zoom invite will be emailed to all who register

Will You Be Ready -

Thursday, **May 2**

Noon – 1:00 p.m.

Zoom Only

Attorney Jenny Tricker

Zoom invite will be emailed to all who register



PRESIDENT'S CORNER

The Use of Artificial Intelligence in Cybercrime

Have you received an offer that seemed too good to be true? Hopefully you didn't fall for it. Unfortunately, scam offers are becoming increasingly difficult to discern. Cybercriminals are using Artificial Intelligence (AI) which learns and adapts in real-time to what works and doesn't work. As a result, a scam that before seemed too good to be true or had obvious grammatical errors might now be packaged in a way that looks reasonable, is written well, and is intriguing enough to get your attention. More than ever, I urge you to stay vigilant, be proactive, and respond appropriately if you think you might be targeted by a scammer or fraud.

Be especially wary of "call to action" messages such as, "Your browser needs to be updated." Cybercriminals know this seemingly benign message hooks many unsuspecting people to download malware or leads them down other bad paths. Unfortunate though it is, we need to question everything that seems out of sort. Here are some tips I hope you find helpful:

Don't be pressured to purchase an item or pay for a service quickly. Legitimate businesses and people will give you time to decide.

Use alerts. We have a variety of alerts available to notify you anytime funds flow into or out of your accounts at the credit union.

Use Card Controls to manage your debit cards and credit cards. This is a valuable and robust service we make available to all members for free. Integrated into our mobile app, and very easy to set up and use, you can have complete control over your primary methods of accessing your credit union accounts. Please try it; I promise you'll LOVE it!

Review your accounts regularly—even daily. Our mobile app is simple, fast, easy to use and secure. Get into a habit of taking 30 seconds or less every day and review every transaction moving through your account. It will give you peace of mind.

Take time to think, research and talk to someone you trust. Our entire business model is based on building trust with our members. If in doubt about anything financial, call us. We're here to help you navigate your financial life successfully and with confidence.

If you'd like to talk with me, please call me at 402-472-6915 or email me at kkauffeld@nufcu.org. I welcome the conversation.

UNIVERSITY OF NEBRASKA FEDERAL CREDIT UNION

BOARD ELECTION INFORMATION

86th ANNUAL MEETING

The University of Nebraska Federal Credit Union cordially invites you to attend our 86th Annual Meeting. The Annual Meeting is set for Tuesday, April 30, 2024, at 6:00 p.m. in the Great Plains Room, East Campus Union located at 1705 Arbor Drive. The evening includes a buffet dinner, followed by a business meeting and entertainment by a Neil Diamond impressionist – he will be singing all your favorites. There is no cost to attend the Annual Meeting. The elected members to the Board of Directors will be introduced after the meeting. Reservations are required and can be made by calling 402.472.2087 or by going online at nufcu.org. Reservation deadline is Friday, April 19, 2024.

Election procedures are as follows

The nominations committee has submitted a list of three candidates. We have three positions open on the Board and three candidates, therefore, the credit union will not be holding an election by ballot this year. Additionally, the credit union will not accept nominations from the floor at the Annual Meeting.

Additional nominations for vacancies on the Board of

Directors may be made by petition signed by one percent of the credit union members. Nominees by petition must submit a statement of qualifications and biographical data with their petition, as well as a signed certificate stating they are agreeable to the nomination and will serve if elected to the office. The closing date for receiving nominations by petition is February 5, 2024.

Nominating committee submits list of three candidates

Kim Phelps, Chris Tran, and Jennifer Hellwege were appointed to serve on the nominating committee for the credit union. Together, they have submitted for consideration the names of three candidates for the three open positions on the Board of Directors.

These candidates have provided their qualifications and reasons they desire to serve on the Board of Directors for the credit union for your review.



Nominating Committee Submits List of Three Candidates for Board of Directors

Andrea Childress

Board Member, Treasurer

Chief Information Officer - UNK

Assistant Vice President of Information Technology - NU

MBA - UNK

BS - Comprehensive Business Administration - UNK



I am interested in the opportunity to use my strengths to serve the University of Nebraska Federal Credit Union. As a long time, dedicated

employee of the University of Nebraska at Kearney, I feel that NUFUCU is a natural fit.

I have a BS in Business Administration and an MBA, both from UNK, and have worked in the information technology department for 29 years, focused on application development, cybersecurity and now serve as the Chief Information Officer for UNK and Assistant Vice President of University of Nebraska Information Technology Services.

Ben Lennander

Board Member, 2nd Vice Chair

Business Processes & Transformation Director-UNL

BS - Accounting - Iowa State University

Graduate Certificate Data Analytics - UNL



I moved to Lincoln in 2001 right after college to start a small business called Exceed Services. During the great recession of 2007-2008 I lost my business. I was

fortunate to get a job at the university during the summer of 2008 as an accounting associate. Throughout my career at the university, I have applied an entrepreneurial mindset to the positions I have held. I have always sought to better serve our customers and increase the efficiencies of business processes through utilizing technology, data integration and data analytics. In August of 2019, after spending five years as a Business Manager, I moved into the position of Director of Business Processes & Transformation, and earlier this year I transitioned into my current position as Director of Payroll Operations.

I've been a member of the credit union since 2011. The credit union is a wonderful and personal banking experience. I see a huge opportunity to expand our customer base by marketing the experience to potential new customers.

With my background in business process improvement, I can put my skills to work for the credit union. I would like to have the opportunity to help the credit union increase efficiencies, utilize data, and leverage technology to better serve its members while expanding its member base.

Ly Tran

Nominee

CEHS Business Manager – UNL

CPA

MBA – Michigan State University

BA - Foreign Trade Economics – Foreign Trade University, Vietnam



My journey began with a degree in Economics, followed by a stint in marketing research. Seeking to deepen my financial acumen, I pursued an MBA

with a concentration in Finance.

In 2010, I moved to Lincoln, Nebraska, and worked as a federal aid administrator for the Nebraska Department of Labor and the Nebraska Department of Health and Human Services for about six years. Here, I managed the financial intricacies of various federal grants, honing my skills in fiscal stewardship.

In 2017, I found a home at the University of Nebraska and stepped into the role of Business Manager for the business center of the College of Education and Human Science in 2019. In this capacity, I've had the privilege of supporting departments in budget and financial management. Engaging with a diverse community of faculty, staff, and students has been a rewarding aspect of my tenure.

May 2023 marked a significant professional milestone for me as I successfully passed the CPA exam. It is with great enthusiasm that I accepted the nomination to join the University of Nebraska Federal Credit Union Board of Directors in November 2023. I am confident that my background in accounting and experience in budget management will contribute to the success of our credit union.

University of Nebraska Federal Credit Union 86th Annual Meeting

SAVE THE DATE

Tuesday, April 30, 2024 • 6:00 p.m. - 8:00 p.m.

Dinner and meeting followed by
entertainment by a Neil Diamond impressionist

University of **Nebraska** FEDERAL CREDIT UNION

1720 P Street, Lincoln, NE 68508

LINCOLN

1720 P Street
301 N 52nd Street

Lobby Hours:

8:30-5:00 Monday-Friday

Drive up:

8:30-5:00 Monday-Friday

9:00-12:00 noon Saturday (East Only)

KEARNEY

208 W. 29th Street, Ste. C

Lobby Hours:

9:00-5:00 Monday - Friday

Drive up:

8:00-5:00 Monday-Thursday

8:00-5:30 Friday

EVENTS & SEMINARS

LUNCH & LEARN – Register at [nufcu.org/seminars](https://www.nufcu.org/seminars)

WELCOME TO MEDICARE – in person/Zoom
Jonathan Burlison, CCL, SHIP/SMP Administrator
Wednesday, **April 10** | Noon – 1:00 p.m.
Zoom invite will be emailed to all who register

WILL YOU BE READY – Zoom Only

Attorney Jenny Tricker
Thursday, **May 2** | Noon – 1:00 p.m.
Zoom invite will be emailed to all who register

ANNUAL MEETING - Tuesday, **April 30** | 6:00 pm
Reserve your seat by April 19

SHRED DAY - Saturday, **May 11** | 9:00-11:00 am - Lincoln
Friday, **May 17** | 9:00 am - 5:00 pm - Kearney

CLOSED HOLIDAYS

JANUARY

1 New Year's Day

15 Martin Luther King Jr. Day

FEBRUARY

19 President's Day



find us online at www.nufcu.org or follow us on

